

Forest Park Bank has been alerted to a Nationwide Phone Spoofing Scheme:

- Fraudsters are placing “spoofed” phone calls to customers from phone numbers and Caller ID that make it appear that the call is coming from the customer’s bank.
- Fraudsters are impersonating a member of the bank fraud department and stating they are calling to verify prior transaction history in an attempt to identify fraud. In reality, the fraudsters are attempting to obtain your account passwords and/or authentication codes.

Reminders:

- Forest Park Bank DOES NOT call and request multi-factor authentication codes or passwords from its customers.
- You should NEVER share your password or authentication code with anyone, including your bank.
- Check your bank account activity and credit card activity DAILY. Immediately report any suspicious transactions to your bank or credit card company, even if it is after business hours. Leave a message. Your bank will call you back.

For more information please click on this address: <https://www.fcc.gov/consumers/guides/spoofing-and-caller-id>